

## IT Support Technician F-35 Simulation Systems



### **TREALITY: leading manufacturer of high-end visual solutions**

TREALITY SVS Belgium is an industry-leading provider of advanced simulation solutions for military aviation, offering a comprehensive suite of services and dedicated maintenance support specifically tailored to these cutting-edge systems.

At TREALITY, you contribute to a unique mission: our products and services ensure the **training of future pilots and individuals with extreme responsibility over the safety of others.**

Are you interested in working with IT applications in a military aviation setting?

We are currently looking for an **IT Support Technician F-35 Simulation Systems.**

### **Function**

In the role of IT Support Technician for Simulation Systems, you will play a critical role in ensuring the operational readiness and reliability of the installed F-35 simulation solutions.

Your expertise in troubleshooting and maintenance will contribute to the seamless operation of simulation systems, enabling realistic and effective training experiences for our Belgian jet fighter pilots.

Responsibilities:

- Respond to and resolve user inquiries and issues.
- Diagnose and troubleshoot hardware and software problems, including operating systems, applications, and peripheral devices.
- Collaborate with a team of engineers and technicians to diagnose and resolve technical issues on-site.
- Install, configure, and maintain hardware components such as desktops, laptops, printers, and other peripherals.
- Install and configure operating systems, application software, and updates.
- Assist in setting up and managing network connections and related devices.
- Perform regular maintenance on computer systems, including software updates, patches, and system backups.
- Conduct routine checks and maintenance on hardware to ensure functionality and prevent failures.
- Develop and maintain comprehensive maintenance records, including work orders, maintenance logs, and system configurations.

- Collaborate with your peers and provide feedback on system performance and identify areas for improvement.
- Comply with applicable safety guidelines and regulations during maintenance activities.

## Profile

TREALITY is looking for an IT Support Technician .

We expect the following skills:

- Preferably, you have a bachelor's degree in Computer Science, or a related field.
- Candidates with a General Secondary Education (ASO) diploma who have a strong interest in computer systems, hardware, software, and networks and want to further build up this experience will also be considered.
- Strong analytical and problem-solving skills, with the ability to quickly diagnose and resolve technical/IT issues.
- Excellent organizational and time management skills, with the ability to prioritize tasks effectively.
- Ability to work independently as well as collaboratively in a team environment.
- Effective communication skills in English, both written and verbal, to interact with team members, customers, and stakeholders.
- Must be eligible to pass a clearance procedure due to the NATO secret installations.
- Proficiency in French is a plus.

## Offer

At TREALITY, you will join a young, enthusiastic and progressive team. You will have the opportunity to work at an international level, with excellent conditions:

- A strong base salary, with the possibility of joining a Flexplan, where you can fill in part of your gross salary in a different way (choice of company car, company bicycle...);
- Commuting allowance, bicycle allowance...;
- Meal vouchers;
- Hospitalization insurance;
- Pension plan;
- On the job training

## Place of employment

The work will be performed at the military base in Florennes.

Therefore, we are specifically looking for candidates who are

- residing in close proximity to the base or;
- willing to make the daily commute or;
- prepared to stay on-site during the week (we provide accommodation)

## Interested?

If interested, please send your resume and short motivation to [gulcin.soker@trealitysvs.com](mailto:gulcin.soker@trealitysvs.com). Do not hesitate to contact us with further questions.